



Check out TWC's Mass Claims Program

If you have to close your business either temporarily or permanently and need to lay off employees, you may be able to submit a mass claim for unemployment benefits on their behalf.

The Mass Claims program streamlines the unemployment benefit claims process for employers faced with either temporary or permanent layoffs. Employers can submit basic worker information on behalf of their employees to initiate claims for unemployment benefits.

You can submit a mass claim request on Employer Benefits Services 24 hours a day, seven days a week.

For more information, visit

https://twc.texas.gov/businesses/mass-claims-unemployment-benefits or contact TWC's Mass Claims Coordinator at 512.463.2999

To submit a Mass Claim, visit https://twc.texas.gov/businesses/employer-benefits-services